



**Safeguard your  
investment with the  
best protection available.**



**Carefree Travel with  
RVCARE  
Travel Trailer  
Coverage**

Proud  
Supporter of



**WOUNDED WARRIOR  
PROJECT**



## Exclusionary RVCARE Coverage\*

EVERYTHING IS COVERED BELOW except for the items listed in the "Exclusions - What This Contract Does Not Cover" section of the Contract.

- AIR CONDITIONING
- AUDIO/VISUAL SYSTEM
- AUXILIARY POWERPLANT/GENERATOR
- AWNING MOTOR
- BRAKE SYSTEM
- CHASSIS FRAME
- FRESH WATER SYSTEM
- HEATING SYSTEM
- HYDRAULIC LEVELING SYSTEM
- L.P. GAS/PROPANE SYSTEM
- POWER STEP COVERAGE
- RANGE & OVEN
- REFRIGERATOR
- SLIDE-OUT ROOMS
- SUSPENSION
- WASTE SYSTEM
- WATER HEATER

\*Coverage includes the items listed above that fail as a result of a covered breakdown. Refer to the RVCARE Service Contract for complete details concerning non-covered parts, terms, conditions, and exclusions.



## **RVCARE BENEFITS**

*The Deductible does not apply to these Benefits*

### **24-HOUR EMERGENCY ROADSIDE ASSISTANCE**

We will cover up to \$100 for any of the following services:

#### **Towing Assistance**

We will provide towing to the nearest repair facility or to any location requested by the covered customer.

#### **Flat Tire Assistance**

Service consists of the replacement of a flat tire with the vehicle's spare tire.

#### **Essential Fluids or Supplies Delivery**

An emergency supply of fuel, oil, fluid and water will be delivered to any customer in immediate need. (The customer must pay for the cost of the fluids.)

#### **Lockout Assistance**

Assistance will be provided in gaining entry to your vehicle if the keys are lost or locked inside.

#### **Battery Assistance**

Battery assistance (jump-start) will be provided.

#### **RV TECHNICIAN HOTLINE**

Your RVCARE coverage includes your own RV Technician available 24 hours a day, 7 days a week. Certified RV Technicians will be on hand to assist you with issues such as various malfunctioning appliances, slide-outs, air conditioners, transmissions and other issues that require a troubleshooting expert.

#### **CONCIERGE SERVICES**

A Concierge Agent will be available 24/7 to assist you with your travel needs.

### **FULLY INSURED PROGRAM**

Insured by a member company of the Nationwide® Insurance group rated A+ XV by A.M. Best Company.





***The Company You Can Trust!***

DRAFT





## **EXPENSE REIMBURSEMENT PACKAGE**

### **\$600 TRIP INTERRUPTION**

If you have a covered breakdown, that requires a repair facility to keep your vehicle overnight and you are more than 100 miles from home, we will reimburse you up to \$200 per day for up to 3 days for your restaurant meals and hotel/motel expenses.

### **\$200 ON -SITE REPAIR**

In the event of a covered breakdown, we will reimburse you up to \$200 for an on-site service call.

### **TOWING SERVICE REIMBURSEMENT**

Reimbursement up to \$300 for towing service resulting from the failure of a covered component. A \$500 towing option is available.

## **RVCARE FEATURES**

### **DIRECT PAYMENT OF CLAIMS**

If you have your covered repair performed at a licensed repair facility, we will pay the repair facility directly or by credit card and all you pay is the deductible.

### **COVERAGE MAY BE TRANSFERRED**

Increase the value of your vehicle, if you decide to sell your vehicle you may transfer your coverage to a subsequent owner.

### **NATIONWIDE COVERAGE**

If you have a covered breakdown anywhere in the United States or in Canada your vehicle will be protected.

### **FUTURE CONTRACT RENEWAL**

As your RVCARE Service Contract nears expiration, you can purchase another Service Contract. (See Service Contract for details.)





## Protect Yourself Against Rising Repair Costs+

	2010	2011	2012
Slide-Out Replacement	\$1,400	\$1,550	\$1,675
Generator Replacement	\$4,350	\$4,890	\$5,280
Water Heater Replacement	\$800	\$950	\$1,075
Refrigerator Replacement	\$2,575	\$2,290	\$3,210
Air Conditioner Repair	\$1,900	\$2,025	\$2,100
Power Converter/ Inverter	\$2,200	\$2,475	\$2,610

+ Estimated average cost of repair.



Administered by:

**Phoenix American  
Warranty Company, Inc.  
6303 Blue Lagoon Drive  
Suite 225  
Miami, FL 33126**

**Tel: (800) 552-5135  
www.phoenixec.com**

**NOTE:** This is not a contract and the contents of the brochure are limited by its size. The contract is the RVCARE Service Contract Agreement and all benefits described are subject to the terms of said contract.  
**Remanufactured or used parts may be used in certain instances.**